

JVCKENWOOD Canada Inc. is a global high technology company with Canadian corporate headquarters in Mississauga, ON. We have an immediate opening for a **Radio Communications Support Specialist** for our Public Services Division to work in Mississauga.

JOB BRIEF:

JVCKENWOOD Canada Inc. is actively looking for a Radio Communications Support Specialist to construct, install, monitor, repair, and support two-way radio communications systems and equipment. The successful candidate should possess solid familiarity with two-way radio communications, IP networking, and general electronic principles. If you are a dynamic team player who possesses good interpersonal skills and who enjoys working in a fast-paced environment and requires minimum supervision; we would like to hear from you. Bi-lingual (French-English) candidate is an asset.

Responsibilities:

- Technical Support
 - Daily customer support and resolution
 - Troubleshooting communication systems and IP networking issues
 - Investigate quality issue complaints
 - CSA inspection activities
 - Programming and tuning of radio equipment (radio subscribers, repeaters, filters)
 - Technical & user training to both customers and internal staff
 - RFP / RFI preparation assistance
 - Project related assigned tasks
 - Participation at industry tradeshow
 - Technical report writing experience (FAT / SAT / user & training manuals)

Requirements:

- Knowledge of Radio Communication Systems
- Electronic Technician / Technologist degree from a recognized Canadian educational institute (preference given to candidates who major in Communications and/or Information Technology)
- Willing to travel (25%)

Preference will be given to the candidate who possesses the following:

- OACETT (Ontario Association of Certified Engineering Technicians and Technologist) certified or similar accreditation or actively pursuing certification
- Experience in supporting two way radio communications
- Knowledge of Trunking Systems (NEXEDGE, P25, DMR, etc.)
- Knowledge of Amateur Radio or an active operator

We offer a competitive remuneration and benefits package as part of an enthusiastic and successful organization.

We will not respond to telephone inquiries. Only those candidates of interest will be contacted. Please forward you your resume to:

Human Resources
JVCKENWOOD Canada Inc.
6070 Kestrel Road
Mississauga, ON L5T 1S8
Fax: (905) 670-7248
E-mail: humanresources@ca.jvckenwood.com